

COMMUNITY MENTAL HEALTH AUTHORITY CLINTON-EATON-INGHAM SUBJECT: Treatment with Dignity and Respect SCOPE: CMH Network and Providers	POLICY: <u>3.6.22</u>	Reviewed	
	Page: <u>1</u> of <u>1</u>	3/6/04	
	ISSUED BY: Director, Recipient Rights, Quality, and Customer Service	5/05/05	
APPROVED BY: Board of Directors			
	Effective 4/12/84		Revised 06/22/05

I. Purpose:

To establish guidelines to promote the dignity and respect of recipients of mental health services and their families.

II. Policy:

A. All recipients of mental health services shall be treated with dignity and respect.

B. Family members of recipients of mental health services shall be treated with dignity and respect.

III. Responsibilities:

A. The Director of Quality Customer Service and Recipient Rights is responsible for ensuring that procedures to implement the intent of this policy are developed, reviewed, and revised as necessary.

B. All staff are responsible for treating recipients and their family members with dignity and respect.

IV. Monitoring:

This policy is reviewed by the Director of Quality Customer Service and Recipient Rights. It is monitored internally by the Recipient Rights Office and the Recipient Rights Advisory Committee, and externally through the Department of Community Health.