

Residential Services

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Community

MENTAL HEALTH

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Residential Services

- Residential Services are a combination of Personal Care and Community Living Supports provided as instructed and authorized by an individual's Person Centered Plan (PCP).

Personal Care

- Services may include (according to an individual's care needs):
 - Assistance with dressing
 - Eating
 - Bathing
 - Toileting
 - Grooming
 - Transferring
 - Mobility
 - Medication administration
 - Assisting with medical equipment

Community Living Supports

- CLS Supports may include (based on need of the individual):
 - community inclusion
 - training in medication self-administration
 - training in personal care or independent living skills
 - monitoring or working through behaviors

Where are services provided?

- Services are provided in Specialized Licensed Adult Foster Care (AFC) Homes.
- All contracted AFCs are licensed through the Department of Licensing and Regulatory Affairs (LARA) through the Michigan Department of Health and Human Services (DHHS).
 - Homes contracted through CMHA-CEI must be credentialed with a specialized license (Intellectual/Development Disabilities and Mental Illness)
 - Homes generally go through a full licensing inspection every other year.
 - Licensing is contacted for every incident report

Additional Requirement

- All homes must meet Home and Community Based Service (HCBS) rules to begin a new contract with CMHA-CEI or existing contract homes must be in progress to be in full compliance with all HCBS rules.
- For more information on Home and Community Based Services, please visit: https://www.michigan.gov/mdhhs/0,5885,7-339-71547_2943-334724--,00.html

How are Residential Services Accessed?

- Upon receiving a Level of Care, an individual can start working with their case manager to identify openings with current residential contract providers.
- The majority of people receiving residential services are served in a AFC are served through CMHA-CEI's A-Contract Providers.

What does an A-Contract mean?

- A-Contract Providers contracted through CMHA-CEI are Independently Owned and Operated AFC Providers.
- An A-Contract Opening List is circulated to Case Managers. The provider, person, and / or family work together to determine if the current opening will meet the needs of the individual as determined by the needs of the person, their PCP, and Level of Care.
- A pre-placement meeting will be identified A person receiving services is able to “vote with their feet” as opening arise within other A-Contract homes. This may arise as a person is seeking “strength of fit” within a home milieu.

B-Contract Providers

- If the person's Level of Care meets the medical necessity of a B-Contract, a Residential Coordinator will facilitate with the Individual's Case Manager to coordinate visits with the individual, the provider, and case manager.
- Each B-Contract Provider has a Residential Coordinator assigned who acts as a liaison
- B-Contract Providers participate in a Request for Quote (RFQ) every three years, giving CMHA-CEI and guardians an opportunity to evaluate the contract with the home provider.

Oversight of Residential Services

- LARA provides every other year licensing renewal.
- CMHA-CEI Quality Advisors conduct yearly site visits ensuring all residential homes are meeting training, recipient rights, and HCBS rule compliance.
- CMHA-CEI Case Managers also conduct home visits
- CMHA-CEI Residential Supervisor and Coordinators work with all providers through challenging situations.